

DAY AFTER DAY, WE'RE IN THIS TOGETHER

16 MARCH

Supporting our people

- Set up a financial support fund – Helping Hands – where employees can apply for a discretionary grant to help them with living costs
- Launched a Patient Advocate Nurse Helpline – providing employees with free easily accessible medical advice (easing pressure on NHS 111)
- Enhanced our Employee Assistance Programme – provided access to counselling, or signposting to financial guidance
- Set up a system for welfare calls, to check people are ok or if they need support



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Surplus with a purpose

With so many businesses having to close during lockdown, we donated over £500,000 of food to FareShare and a further over 25 tonnes of surplus food from our sites to the people who needed it most. In partnership with organisations such as FareShare, Plan Zeroes, OLIO, Too Good to Go, City Harvest and the Salvation Army, we handed out over 60,000 meals from food that might have gone to waste!

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A 4,500-mile commute

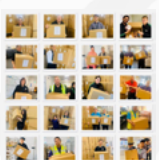
One of our cleaners at Northwick Park Hospital was visiting family in Nepal when the coronavirus outbreak started – but Purna Ghale didn't let that stop him from doing his bit. Once he'd been safely repatriated and given the go ahead by healthcare professionals, Mr Ghale returned to work, to help keep key workers safe.



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Popping up for the NHS

In partnership with Costcutter Supermarkets, we opened temporary pop up stores in 20 NHS hospitals across England in order to make sure NHS key workers had easy access to day-to-day essentials, such as bread, milk, toilet rolls and soap.



07

Helping the nation through COVID-19

When the Rt Hon Justine Greening launched the C-19 Business Pledge in April, we were quick to join other businesses, including BP, National Grid and Everton Football Club, in supporting the initiative. The aim – to support employees throughout and beyond the COVID-19 crisis.



06

Live with the experts

The team at RA Group launched a live daily webcast programme to help people survive and thrive during lockdown. Our experts hosted cooking demonstrations, discussed important health and wellbeing tips – and even showed viewers how to prepare their own kombucha!

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Lockdown Legends

- Across our businesses, many inspirational employees have pulled together to help local communities:
- Colleagues from Hatfield House raised over £500 for vulnerable people in their local borough, and delivered freshly baked bread to those most in need.
- Our ESS teams at RAF Marham, Coningsby and Digby donated food to their local foodbanks
- Our catering teams at the universities of Oxford, Brunel, Middlesex and Salford prepared fresh meals for overseas students who were stranded and self-isolating in the UK
- Our FM teams at 14forty worked with National Grid to set up 50 accommodation pods for key Control Room workers so they could keep the country's lights on safely
- With Amazon workers busier than ever before, our B&I teams have been working around the clock to help deliver food and essential items.

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Going for gold with Dame Kelly Holmes

Chartwells has partnered with the Dame Kelly Holmes Trust to launch 'Food on Track' – a pack of 12 quick, easy and healthy recipes that aims to help support young adults, children, and their families through this difficult time. Our teams are also supporting the Trust by participating in the 2.6 challenge to lend a helping hand to the hundreds of UK charities that missed out on donations from the cancelled London Marathon and other charity events.



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Paying it forward at Whiston Hospital

When we gave our Medirest staff at Whiston Hospital free food boxes to help support them at the beginning of lockdown, they paid the gesture forward by donating all surplus food from their own boxes to the local community in St Helens.



Supporting vulnerable families

Our procurement business, Foodbuy donated over 1,400 essential care boxes to families with seriously ill children to help support them during the coronavirus crisis. In partnership with Together for Short Lives, our Foodbuy teams delivered care boxes to over 19 children's hospices across the UK.



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Lessons from China

As a global organisation, we've got the opportunity to learn from our colleagues overseas. In China, where the coronavirus outbreak started, our research has shown us some crucial trends that have helped us prepare for when our staff and customers return for work.

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BBC interview Robin Mills, MD Compass UK&I



Robin Mills is interviewed by the BBC at the Ford offices where he talks about the measures we have put in place to support clients with their employees safe return to work and the new food offer.

07

Supporting drop4drop

Andy Jones, MD of Healthcare Retail reiterated our commitment to Life Water and the drop4drop charity – even though COVID-19 has forced us to focus a lot of our work at home – our sectors have continued supporting communities across Africa and Asia with accessing clean water.



06

Recognising the 'silent army'

Steve Cenci, healthcare Managing Director at Compass Group UK & Ireland, paid tribute in Public Sector Catering to the silent army of catering and other support staff who've been helping the NHS look after the thousands of people affected by coronavirus.



MAY

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ESS supports local charity

Our defence business has given 1500 care boxes to military charities: Royal Navy and Royal Marines Charity, ABF The Soldiers Charity, RAF Benevolent Fund, and The Royal British Legion. ESS Offshore showed its support by donating 500 hampers, filled with an assortment of food and drinks, to local charity Social Bite.



Flying the flag for VE Day

ESS worked with the RAF Benevolent Fund to take the party to veterans living in West Sussex. Along with essentials, party items were added plus letters written by local Air Cadets. Among the delighted recipients was D-Day veteran, 99-year-old Stanley Northeast.



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Matching NHS Agenda for Change

Medirest, our healthcare division, announced that its healthcare frontline employees that work in the NHS will see a wage increase in line with NHS Agenda for Change rate of pay – which sees an average of a 5% increase in pay.

We Are Compass launch



We wanted to demonstrate how the Compass family has responded during these challenging times and the video shows the extraordinary work of our teams.

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Showing support in West Sussex

Together with West Sussex County Council, Chartwells has supported those in need by donating over 500 sandwiches, four cases of apples, cheese, bread, treats and crisps!

03 JUNE



We Are Compass video premiered
Launched a video to showcase what back to work can look like and the measures we have put in place for employees to enjoy their food offer safely in the workplace.

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Compass and Feedr

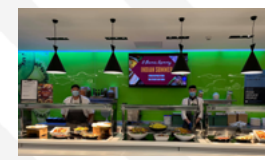
We announced the acquisition of tech start-up, Feedr – an amazing mobile ordering and pre-payment system that can provide healthy food for our customers at the click of a button! By utilising the latest technology, we hope to help our customers and employees.



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Supporting the return to work - Stay Safe, Eat Well Campaign Launch

We used our global experience and resources to launch the Stay Safe, Eat Well programme – an initiative backed by leading Health and Safety experts, which will help us protect our employees and customers as they begin to return to work.

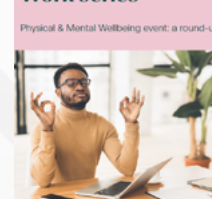


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Lockdown Lessons

We proudly partnered with Hospitality Action to support their Lockdown Lessons campaign, which brings people from all over the hospitality sector to discuss their mental health experiences during this difficult time.

Future of Food & Work series



Eurest Future of Food Series

Launch of a monthly online forum with industry specialists exploring key topics including the different influences on People in the workplace, Sustainability & Purpose, and the ever-prevalent use of Technology.

04

Our procurement business Foodbuy

Introduced Foodbuy Futures panel discussions



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Chartwells

Launched a webinar series to share best practice across schools and higher education



... we are continuing to work hard to support our clients, customers, employees and local communities.

